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Substitute for form 1449/PTO		Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(Use as many sheets as necessary)</i>		Application Number	09/691,392
		Filing Date	17 October 2000
		First Named Inventor	Katz, et al.
		Art Unit	3627
		Examiner Name	McClellan, James S.
		Attorney Docket Number	PAT-009C
Sheet	2	of	6

FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages Or Relevant Figures Appear	1 st
Country Code ² Number ⁴ Kind Code ³ (if known)						
<i>[Signature]</i>	100	WO 00/51050	08-31-2000	Bongiovanni, Michele, et al.		
<i>[Signature]</i>	101	WO 00/10069	02-24-2000	Walker, Jay S., et al.		
<i>[Signature]</i>	102	WO 98/43149	01-01-1998	Walker, Jay S., et al.		
<i>[Signature]</i>	103	WO 01/37183 A1	05-25-2001	Borg, Alan S., et al.		

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	104	NIELSON MEDIA RESEARCH, Who We Are And What We Do, www.nielsenmedia.com.	
<i>JM</i>	105	MOXON, BRUCE, Data Mining: The Golden Promise, www.oreview.com, 1997, pgs. 1-14.	
<i>JM</i>	106	CHIRANKY, LISA, Web Power: Taking Call Centers To New Dimensions, Internet & Call Center Solutions, www.tmcnet.com, 1997.	
<i>JM</i>	111	Able Solutions, Able Solutions Announces AbleCommerce 2.6, PR NEWSWIRE, 09-15-1998.	
<i>JM</i>	112	RESNICK, PAUL, GroupLens: An Open Architecture for Collaborative Filtering of Netnews, Proceedings of ACM 1994 Conference on Computer Supported Cooperative Work, pgs. 175-186.	
<i>JM</i>	113	Net Perceptions, Inc., Building Customer Loyalty and High-Yield Relationships Through GroupLens Collaborative Filtering, White Paper, 11-19-1996.	

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<i>js</i>	114	NASH, EDWARD L., Direct Marketing, Strategy, Planning, Execution, Third Edition McGraw-Hill, Inc., 1995, pgs. 164-165, 364-367.	
<i>js</i>	115	MILLER, BRADLEY N., Experiences with GroupLens: Making Usenet Useful Again, University of Minnesota, Abstract.	
<i>js</i>	116	AVERY, CHRISTOPHER, Recommender Systems for Evaluating Computer Messages, Communications from the ACM, 03-1997, pgs. 88-89, vol. 40, no. 3.	
<i>js</i>	117	BALABANOVIC, MARKO, Fab: Content-Based, Collaborative Recommendation, Communications of the ACM, 03-1997, pgs. 66-72, vol. 40, no. 3.	
<i>js</i>	118	BRIER, STEVEN E., Smart Devices Peep Into Your Grocery Cart, New York Times, 07-16-1998, section G, pg. 3, column 3.	
<i>js</i>	119	TERVEEN, LOREN, Phoaks: A System for Sharing Recommendations, Communications of the ACM, 03-1997, pgs. 59-62, vol. 40, no. 3.	
<i>js</i>	120	SHARDANAND, UPENDRA, Social Information Filtering: Algorithms for Automating "Word of Mouth", MIT Media-Lab, Abstract.	
<i>js</i>	121	TEHRANI, NADJI, Hardware, Software...Humanware, Telemarketing & Call Center Solutions, 09-1997, pg. 3, vol. 16, no. 3.	
<i>js</i>	122	RUCKER, JAMES, SiteSeer: Personalized Navigation for the Web, Communications of the ACM, 03-1997, pgs. 73-76, vol. 40, no. 3.	
<i>js</i>	123	MALTZ, DAVID, Pointing the Way: Active Collaborative Filtering, CHI '95 Proceedings, 1995, Abstract.	

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<i>Jan</i>	125	iCat, iCat Electronic Commerce Suite Takes "Best of Show" Award at WebINNOVATION 97, PR Newswire, 06-24-1997.			
<i>Jan</i>	126	iCat, iCat's Commerce Suite Makes Setting up Shop on the 'net Even Easier Than High Street, M2 Presswire, 02-19-1997.			
<i>Jan</i>	127	Internet World, IBM to Expand E-Comm Features, Newsbytes News Network, 12-16-1996.			
<i>Jan</i>	128	KAUTZ, HENRY, Referral Web: Combining Social Networks and Collaborative Filtering, Communications of the ACM, 03-1997, pgs. 63-65, vol. 40, no. 3.			
<i>Jan</i>	129	KONSTAN, JOSEPH A., GroupLens: Applying Collaborative Filtering to Usenet News, Communications of the ACM, 03-1997, pgs. 77-78, vol. 40, no. 3.			
	130	GREEN, HEATHER, The Information Gold Mine, Business Week e.biz.			
<i>Jan</i>	131	BARAN, PAUL, Some Changes in Information Technology Affecting Marketing in the Year 2000, Changing Marketing Systems, 1967 Winter Conference, Dec. 27-29, 1967, pgs. 76-77, no. 26.			
<i>Jan</i>	132	THEARLING, KURT, From Data Mining To Database Marketing, DIG White Paper, 10-01-1995.			

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Sheet

6

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	134	FALOUTSOS, CHRISTOS, A Survey Of Information Retrieval And Filtering Methods, University of Maryland, Abstract, pgs. 1-22.		
<i>jm</i>	135	DRAGAN, RICHARD, Advice From The Web, PC Magazine, 09-09-1997, pg. 133(7), vol. 16, no. 15.		
	136	DELGADO, JOAQUIN, Intelligent Collaborative Information Retrieval, Nagoya Institute of Technology, Abstract.		
	137	DELGADO, JOAQUIN, Content-Based Collaborative Information Filtering: Actively Learning To Classify And Recommend Documents, Nagoya Institute of Technology, Abstract.		
<i>jm</i>	138	GAITHER, CHRIS, Google Designs An Engine For Eggheads, Los Angeles Times, 12-27-2004, C1, C5.		

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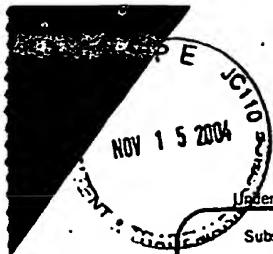
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